Please follow the Steps below to upgrade your device:

1. Download the firmware to your PC;
2. Insert your microSD card (8GB – 256GB) to the camera, and then connect the camera to the computer through the USB port on the camera. Copy the firmware file (X4SysFW.bin) from the computer to the microSD card, then unplug the camera from the computer and turn it off;
3. Plug the camera to a power charger (not computer), or press the power button;
4. Then the camera will auto upgrade, and it will take about 30 secs to 1 min, during this time, the camera will not turn on and will not respond to any button or operation;
5. Once the dash cam upgraded successfully, it will turn on and work.
6. Please have a check the version of your device now (go to the System Setup menu and turn to the Version) and ssee if it is the same as the website show. If it is, then the camera has been upgraded successfully.
7. Format the microSD card when the update has been completed, or the camera will upgrade itself every time when it detects the firmware file in the card.

Update Note:

1. Image update.

Thank you! Any question, please contact us at support@vantrue.net.

Best regards,

Vantrue Team